



◆ SOLUTION SHEET

Turn SUD complexity into clear, actionable insight

Onos' clinical intelligence for payers allows your clinical teams to know who is on the right level of care, and where adjustments up or down need to be made.

◆ The Challenge

Fragmented treatment makes it hard to know when Substance Use Disorder (SUD) care is meeting quality standards. Treatment frequently occurs across different sites of care and is based on multi-modal therapies, making it hard for health plans to understand when desired outcomes are being achieved or when there's misalignment between treatment and member's needs.

This lack of visibility results in reactive oversight, leading to RTC stays that do not align with clinical guidelines, poor coordination with care management, and missed transitions to lower levels of care.

◆ How Onos helps

Onos builds robust longitudinal views of member treatment pathways by unifying clinical data from different records and systems.

Onos' AI-platform presents transparent views of care pathways so it is easy to ensure members are transitioning effectively from different levels of care through effective utilization management and concurrent reviews. Clinical teams can proactively identify opportunities to improve care quality and engage in outcomes focused collaboration with providers.

Onos' clinical intelligence is a purpose built infrastructure to enhance existing UM, quality and program integrity workflows, so the efficiency of clinical teams is dramatically enhanced without disrupting core processes.

\$5-8 K

lower annual costs per member
accessing SUD RTC or IP

10 %

reduction in RTC LOS by adherence
tto clinical standards

◆ Onos' SUD solution

Onos' clinical intelligence delivers real-time visibility into SUD treatment engagement, care transitions, and adherence to evidence-based interventions across the full care continuum.



Track care longitudinally

Onos leverages proprietary AI to aggregate and synthesize data across RTC, PHP/IOP, and outpatient settings to show how members move through treatment and stratify members by level of risk.



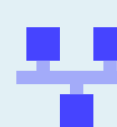
Monitor evidence-based care

Track interventions like MAT, therapy sessions, and post-discharge follow-ups to ensure alignment with your approved clinical standards.



Manage lengths of stay

Complete concurrent clinical reviews and implement LOS checkpoints to align RTC stays with quality goals.



Detect relapse risk early

Proactively measure discharge engagement for MOUD alignment and transition monitoring before they become high-cost events.



How it works

**Data ingestion**

The Onos platform ingests data from across your systems, regardless of data format. Claims data, clinical records, member eligibility, and clinical guidelines are all unified in a single platform.

**Unified member view**

Onos reviews claims, utilization history, clinical notes, assessments, intake packets, and treatment plans to create a longitudinal view of each member's care history across all sites and settings.

**Auto-tagging and indexed search**

AI automatically tags and indexes clinical documentation at ingestion, enabling streamlined search and retrieval with all insights source-linked and decision-ready.

**Clinical pathway monitoring**

Onos' AI models automatically monitor clinical data to evaluate care pathways against your plan's guidelines, to make recommendations at the individual and population levels.

Responsible AI

Built with the data standards that enterprise health plans demand. With Onos, your plan's data remains yours. You determine how it's stored, how the AI models are applied and which benchmarks matter.

Data isolation	Clinician-in-the-loop architecture	Continuous monitoring and auditing	AI governance committee sign-off
Plan data is never used to train models for other plans or shared across customer environments.	Recommendations are surfaced to clinicians for review. Onos is not designed to act autonomously.	Automated and human review processes run on an ongoing basis to keep outputs clinically appropriate and consistent with plan guidelines.	All model development stages - design, training, and testing - require review and approval from a formal AI governance committee before deployment.

About Onos Health

Onos Health is the behavioral health clinical intelligence platform that leverages proprietary AI to maximize health outcomes and affordability. Onos brings clarity to care quality and utilization, so payers can proactively partner with providers to identify the optimal care pathways for members and deliver the best possible outcomes across their populations.

Built using the largest behavioral health quality data base and trusted by 3 of the 6 largest health plans in the country, Onos enables a more collaborative and proactive approach for health plans and providers to achieve their health outcome goals.

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